PATENT APPLICATION FEE DETERMINATION RECORD Effective December 8, 2004 CLAIMS AS FILED - PART I **SMALL ENTITY OTHER THAN** (Column 1) (Column 2) TYPE [OR **SMALL ENTITY TOTAL CLAIMS** RATE FEE RATE FEE **FOR** NUMBER FILED OR BASIC FEE NUMBER EXTRA BASIC FEE 150.00 300.00 TOTAL CHARGEABLE CLAIMS 72 minus 20= X\$ 25= X\$50= OR INDEPENDENT CLAIMS minus 3 = X100= X200= OR MULTIPLE DEPENDENT CLAIM PRESENT +180= +360= OR * If the difference in column 1 is less than zero, enter "0" in column 2 **TOTAL** TOTAL OR **CLAIMS AS AMENDED - PART II** OTHER THAN (Column 1) SMALL ENTITY OR SMALL ENTITY (Column 2) (Column 3) CLAIMS HIGHEST ADDI-ADDI-REMAINING NUMBER PRESENT RATE TIONAL ENT RATE TIONAL **AFTER PREVIOUSLY EXTRA** AMENDMENT PAID FOR FEE FEE ENDM Total Minus *200*.9 X\$ 25= X\$50= OR Independent Minus X100= X200= OR FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM +180= +360= OR TOTAL TOTAL OR ADDIT. FEE ADDIT. FEE (Column 1) (Column 2) (Column 3) CLAIMS HIGHEST 0 ADDI-ADDI-REMAINING NUMBER **PRESENT AMENDMENT** RATE TIONAL **AFTER PREVIOUSLY** RATE TIONAL **EXTRA** AMENDMENT **PAID FOR** FEE FEE Total Minus X\$ 25= X\$50= OR Independent Minus X100= X200= OR FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM +180= +360= OR TOTAL TOTAL OR ADDIT, FEE ADDIT, FEE (Column 1) (Column 2) (Column 3) CLAIMS HIGHEST ADDI-O ADDI-REMAINING NUMBER **PRESENT** AFTER PREVIOUSLY . RATE TIONAL RATE TIONAL **EXTRA** AMENDMENT PAID FOR FEE FEE AMENDM **Total** X0 Minus Ł X\$ 25= X\$50= OR DO-1 Independent Minus X100= X200= OR FIRST PRESENTATION OF MULTIPLE DEPENDENT ČLAIM +180 =+360= OR 210-10

United States Patent and Trademark Office
- Sales Receipt -

01/06/2006 MBYARS 00000002 012384 09480589

01 FC:1202 50.00 DA



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Ruppelt et al.

Art Unit: 3623

Serial No.: 09/480,589

: Examiner: Van Doren, Beth

Filed: January 10, 2000

For: METHOD, SYSTEM, AND

PROGRAM PRODUCT FOR ON-LINE

SERVICE CALL SCHEDULING

Mail Stop: Amendment

Hon. Commissioner for Patents

P. O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT

Sir/Madam:

In response to the Office Action dated July 28, 2005, please amend the above identified application as follows.

01/03/2006 DTESSEN1 00000100 012384 09480589

02 FC:1202

150.00 DA

FEE FOR CLAIMS

	(Col. 1)			(Col. 2)	(Col. 3)	SMALL ENTITY	OTHER THAN SMALL ENTITY		
	CL	MIMS							
		VINING TER		HIGHEST NO. PREVIOUSLY	PRESENT	ADDITIONAL.		ADDITIONAL	
	AMENDMENT			PAID FOR	EXTRA_	RATE FEE	OR	RATE FEE	
TOTAL	84		MINUS	81	= 3	x \$25.00 = \$		x \$50.00 = \$150.00	
INDEP.			MINUS		=	x \$100.00 = \$		x \$200.00 = \$	
	FIRST	PRESEN	TATION OF	MULTIPLE DEP.	CLAIM	+\$180.00 = \$		+ \$360.00 = \$	
		•				TOTAL ADDITIONAL FEE \$	OR	TOTAL ADDITIONAL FEE \$150.00	
	(a)		No add	litional fee fo	r Claims is	required			
					OR				
(b)									
				FEE	PAYMEN	T		್	
5.		Attached is a check in the sum of \$							
	\boxtimes	Charge Deposit Account No. 01-2384 the sum of \$600.00. A duplicate of this transmittal is attached.							
				FEE D	EFICIEN	CY			
6.	\boxtimes	If any additional extension and/or fee is required, charge Deposit Account No. 01-2384.							
	AND/OR								
	\boxtimes	If any additional fee for claims is required, charge Deposit Account No. 01-2384.							
7.		Other:							
					V	W.6W	h		
						rick W. Rasche			
						g. No. 37,916			
						MSTRONG TEAS	-		
						e Metropolitan Squ	are, S	uite 2600	
						Louis, MO 63102			
					314	1-621-5070			